

Group Visit Terms and Conditions:

Conditions:

- By submitting your booking on Discovery Centre's website, your booking is confirmed. If there is an issue with your booking, please contact Discovery Centre as soon as possible.
- Group rates apply to groups of 10 or more paid admissions. Groups of children 12 and under are required to have a 1:7 chaperone to child ratio. For every 5 youth in a group, one adult chaperone receives free admission.
- There are no private rooms or spaces available to your group during your visit. If your group is eating during the visit, there is lots of seating available outdoors on the waterfront walkway (behind our building) or there is some public seating (non-reservable) available indoors.

Cancellation Policy:

- For visits cancelled with less than **72 hours' notice** a \$50 fee will be charged, with no potential for re-booking.

Payment:

- The full cost of your visit as shown on your confirmation will be charged upon arrival unless you notify us by e-mail or telephone of any changes, increases or decreases in numbers, by 4 p.m. one week prior to your visit.
- Groups are required to pay as a group (not as individuals).
- Please note that memberships cannot be used as a substitute for these fees.
- Payment is due on the date of your visit for the confirmed amount on your booking form and can be made via cash, credit, debit, or check made payable to the Discovery Centre.

Jamie Franzmann

Customer Relations Manager

Discovery Centre

E: jfranzmanni@thediscoverycentre.ca

T: 902-880-8736